



सत्यमेव जयते

அகில இந்திய மருத்துவ அறிவியல் நிறுவனம் மதுரை, தமிழ்நாடு
अखिल भारतीय आयुर्विज्ञान संस्थान, मदुरै, तमिलनाडु

All India Institute of Medical Sciences, Madurai, Tamil Nadu

पीएमएसएसवाई प्रभाग, स्वास्थ्य और परिवार कल्याण मंत्रालय के तहत, भारत सरकार

Under PMSSY Division, Ministry of Health & Family Welfare, Government of India

JIPMER, Puducherry - Mentor Institute, Email : registrar.aiimsmadurai@gmail.com

AIIMS-MDU/MESS-TENDER/2025-26/001

दिनांकित / Dated : 10.12.2025

Selection of Catering Service Agency for Providing and Running Mess facilities at AIIMS Madurai

Sub : Minutes of the pre-bid meeting held on 09.12.2025 – Reg.

Ref : Tender No : AIIMS-MDU/ST-MESS/2025-26/001, Dated : 29.11.2025

The pre-bid meeting of the above tender was held on 09.12.2025, 11.00 AM at the Board Room of Project Cell Office, AIIMS Madurai. The doubts / queries are raised by the bidders during the meeting and reply are as follows :

| S. No | Clarification raised by the bidders | Reply by AIIMS Madurai |
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| 1. | Whether the kitchen area is fully furnished with equipment ? | Unfurnished kitchen area will be provided by the Institute. Necessary kitchen equipment and required vessels should be arranged by the caterer at their cost. |
| 2. | Whether the number of students mentioned in the tender document are fixed or increase in future ? | Initially the number of students will be 250 (50 UG Students per batch). This may be increased in future 100 – 150 students per batch. The PG Courses, Nursing Courses, etc will be started in future. The number of students may increase gradually. |
| 3. | Whether the contract period is one year ? | The contract period shall be one (1) year from the date of award of work order. The first three (3) months shall be treated as a performance probation period during which the Institute may terminate the contract by giving 15 days notice if services are unsatisfactory. On satisfactory performance, the contract may be extended for one (1) additional year on the same terms and conditions or with mutually agreed revisions. The maximum duration, including extensions, shall not exceed two (2) years. |
| 4. | Whether the mess works are allowed to stay within the Institute Campus ? | The caterer has to make their own arrangements outside the Institute campus for their stay. |
| 5. | Whether exemption of payment of EMS is permissible ? | If the bidder is having valid exemption certificate can claim for exemption of EMD. |
| 6. | Whether, it is mandatory for submission of FSSAI and Municipal license for establishment of | It is mandatory for submission of existing valid FSSAI license along with technical bid. The L1 bidder has to submit the valid license |

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| | catering services or mess operation or restaurant along with technical bid ? | from the Madurai Municipal Office on award of contract. |
| 7. | Whether the electricity consumption charges of kitchen area and dinning area is chargeable ? | Electricity for the exclusive purpose of running the kitchen facilities on chargeable basis. Sub-meter will be installed by the Institute and payment to be made on monthly basis by the bidder at the rate of TNPDC prescribed for commercial purpose. |
| 8. | Whether the Industrial catering experience consider for the eligibility criteria ? | The bidder having catering experience in Govt. Agencies / Autonomous Organization / Hospital / Institution / Corporate Body is eligible for participation in the tender. |
| 9. | Whether the Integrity Pact shall be submitted through offline mode ? | All the documents related to this tender should be submitted through online mode in the portal only. |
| 10. | Whether the obtaining of labour license for AIIMS Madurai is mandatory ? | The L1 bidder have to obtain labour license for running catering service for AIIMS Madurai should be obtained. |
| 11. | Whether any facility is available for disposal of food waste ? | The bidder have to make their own arrangements for disposal of food waste outside the campus at their own cost. |
| 12. | Whether RO water facility is available for cooking purpose in the kitchen and drinking purpose in the dinning hall ? | Institute will provide Water for Cooking, Washing, Cleaning and Drinking. |
| 13. | Whether GST is applicable for catering tender ? | GST is applicable for catering tender. |
| AIIMS Madurai is also clarified, that, the L1 bidder have to provide a food, snacks, tea, coffee, biscuits, etc to the faculty, staff, visitors, workers, etc on payment basis. | | |

Deputy Director (Administration)

को / To :

GeM Team – to upload in the GeM / CPPP

जानकारी के लिए कॉपी करें / Copy for information to :

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2. Hostel Superintendent
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